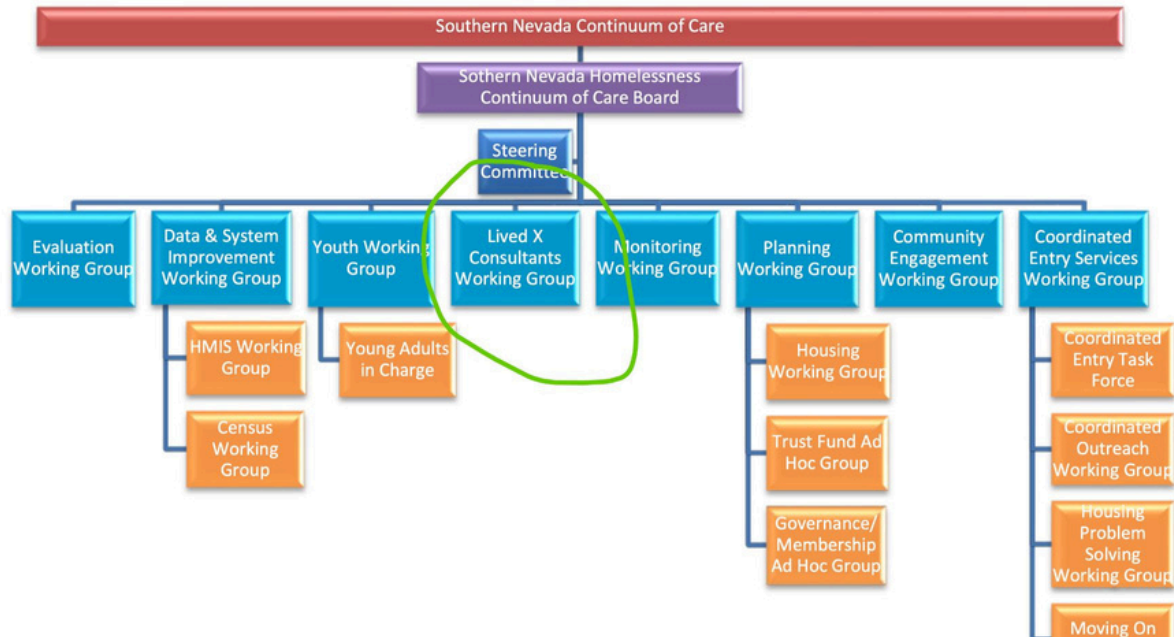


Southern Nevada  
Lived X Consultants  
2023 Annual Report

# Inclusion to the SNH Coc Governance Structure



Request Form:

[NevadaHomelessAlliance.org/LivedX](https://NevadaHomelessAlliance.org/LivedX)



## 2023 Consultation Requests

22

Requests  
Received

82%

Received  
Consultation

36%

Ongoing  
Consultation

## Consultation Submissions

Lived X consultants have been able to elevate their lived expertise on a Local, State, and National level. The scope of work ranged from creating surveys, policy review, research pilot projects, program development, and frontline focus groups.

55%  
Local

18%  
State

27%  
National



# Project Highlights

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- 2023 HUD NOFO Scoring and Ranking
- National Care Advisors
- Coordinated Entry Flyer
- HUD Exchange -Secret Shopper Experience
- Champion HUD TA Recommendations
- Quality Practices For Engagement of People With Lived Experiences (PLE)
- Capitol Hill Day
- 2023 Nevada Homeless Alliance Conference on Ending Homelessness
- Washoe County LEAB
- Youth Experiencing Homelessness Steering Committee
- Unsheltered Survey
- Social Entrepreneurs Inc. Youth Study
- HUD Youth Homelessness System Improvement (YHSI) Grant
- CLV System of Care Design with Consilience Group

# 2023 HUD Scoring and Ranking

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- One of our Consultants joined the scoring and ranking team with Clark County Social Services Resource And Development.
- Scored submitted applications
- Ranked scored applications
- Participated in the consolidated application process
- Assisted in presenting the finalized consolidated application of the 2023 CoC Scoring and Ranking
- Reviewed and made recommendations on the SRT Tool for future HUD NOFOs



**Help Hope Home**

*Ending Homelessness in Southern Nevada*



**togetherforbetter**



# National Care Advisors

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- Consultation and education to improve services for those facing homelessness or eviction in a Hospital Setting.
- Connections to local services in Southern Nevada.
- Shared Lived expertise to elevate person centered empathy.
- Provided feedback on frontline Medical staff to address People Experiencing Homelessness engagement, burnout, and caseload ratios.




ADVISORS  
CARE

# Coordinated Entry Flyer

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- The Lived X Consultants reached out to every Coordinated Entry Access Site in Clark County to update the Flyer information.
- The Consultants plan to continuously get community feedback, for the ongoing maintenance of the flyer.


v08.2023

## Coordinated Entry Access Points

Coordinated Entry in Southern Nevada matches people experiencing a housing crisis with housing and service options. The goal is for people to be connected with available supports as quickly as possible. The following sites offer connection to resources. They also offer housing assessments that help determine what housing resources might be available.

**Adults without Children** *(single adults and couples without children)*

<p><b>Homeless Resource Center (Courtyard)</b> 314 Foremaster Las Vegas NV 89101 (702) 229-6117 Walk-ins: Mon-Fri 7:00AM-4:30PM <a href="mailto:courtyardHRC@lasvegasnevada.gov">courtyardHRC@lasvegasnevada.gov</a></p>	<p><b>Catholic Charities of Southern Nevada</b> 1511 Las Vegas Blvd North Las Vegas 89101 (702) 387-2282 Walk-ins: Mon-Fri 8:00 AM-4:00PM <a href="http://www.catholiccharities.com">www.catholiccharities.com</a></p>	<p><b>HELP of Southern NV</b> 1640 E. Flamingo Rd Las Vegas, NV 89119 Walk-ins: Thurs 7:30 AM-4:30 PM Phone Assessments: Mon-Thurs 7:00AM-5:00PM <a href="mailto:HA@helpsonv.org">HA@helpsonv.org</a></p>
<p><b>First Person Care Clinic</b> 1200 S 4th Street, Suite 111 Las Vegas NV 89104 <a href="#">gz</a> 916 West Owens Ave Las Vegas, NV 89106 (701) 617-6313 Walk-ins: Mon-Fri 9:00 AM-5:00PM <a href="https://firstpersonclinic.org/">https://firstpersonclinic.org/</a></p>	<p><b>El-Shaddai Refuge Homes CDC</b> 901 S. Rancho Dr #12 Las Vegas, NV 89106 702-423-6458 Walk-ins: Mon-Wed 10-3pm <a href="https://elshaddairefugehomescdc.org/">https://elshaddairefugehomescdc.org/</a></p>	<p><b>Vegas Stronger</b> 916 N Main St Las Vegas, NV 89101 702-202-6647 Walk-ins: Mon-Friday 9:00 am-4:00 pm <a href="https://vegasstronger.org/">https://vegasstronger.org/</a></p>
<p><b>Southern Nevada CHIPs</b> 3690 S. Eastern Ave, 2nd Floor Las Vegas, NV 89169 Call for appointment: (702) 369-2500 or (702) 560-6584 Walk-ins &amp; Phone Assessments: Monday &amp; Wednesdays 9am-1pm <a href="mailto:TheRIGHTService@SNVCHIPs.org">TheRIGHTService@SNVCHIPs.org</a></p>		

If you're in need of a housing assessment (or assessment for other Clark County Social Service resources), please go to one of the 4 locations between 7:30am-5:30pm Monday-Friday:

<p><b>CCSS Cambridge Annex</b> 3885 S. Maryland Pkwy Las Vegas 89119</p>	<p><b>CCSS Pinto</b> 1600 Pinto Lane Las Vegas 89106</p>	<p><b>CCSS Henderson</b> 1291 W. Galleria Dr #170 Henderson 89014</p>	<p><b>CCSS Community Resource Center 2432 N.</b> Martin Luther King Blvd #D Las Vegas 89032</p>
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# HUD Exchange -Secret Shopper Experience

In October 2023, The Lived X Consultants were published into the HUD Exchange for our work on Secret Shopper Experience.

<https://files.hudexchange.info/resources/documents/Coordinated-Entry-Secret-Shopper-Project-Lived-Experience-Consultants-of-Southern-Nevada-October-2023.pdf>



**HUD EXCHANGE**

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# Championed HUD TA Recommendations

## HUD TA Review

In January 2023, the CoC Board approved a recommendation from the Ad Hoc Governance Committee for HUD TA to review the following CoC components:

1. CoC Board Purpose & Structure
2. CoC Working Group & Committee Structure
3. Collaborative Applicant Roles & Responsibilities
4. Data, HMIS Governance & HMIS Lead Roles and Responsibilities
5. Coordinated Entry (in partnership with the [Lived X Consultant team](#))

# Quality Practices For Engagement of People With Lived Experiences (PLE)



*Quality Practices*

~~WRITTEN STANDARD~~ FOR  
ENGAGEMENT OF PEOPLE WITH LIVED  
EXPERIENCES (PLE)

# 2023 Capitol Hill Day, DC



# 2023 Nevada Homeless Alliance Conference on Ending Homelessness





# Focus Groups with Lived Experience Advisory Board

- Two Consultants assisted the Northern Nevada Continuum of Care Lived Experience Advisory Board in conducting Focus groups to gauge the understanding of Coordinated Entry within the community and its Providers
- Beginning in October 2023, the project is expected to be completed in March 2024.



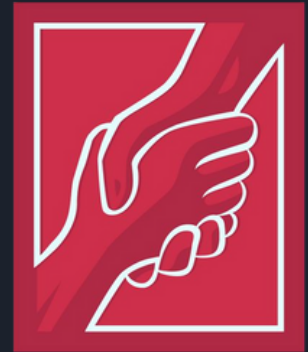
## Unsheltered Survey

The people experiencing unsheltered Homelessness survey That the Lived X Consultants created was first implemented at the Project Homeless Connect Event November 21, 2023. There were 39 individuals that participated in the survey.

This survey will be continued to be used at events that are specific to people experiencing unsheltered homelessness.

Here are some of the results...

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PROJECT  
HOMELESS  
CONNECT™

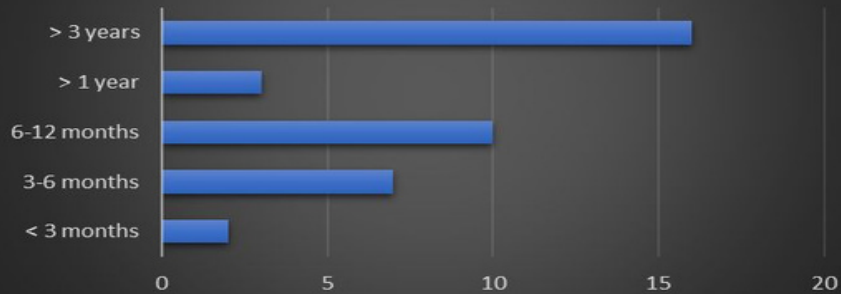


# Unsheltered Homelessness Survey Questions

1. I lost my housing because of....
2. I feel the number one Reason that I am homeless is related to...
3. What one thing do you believe could end your homelessness right now?
4. Has Transportation been a challenge to receive services
5. Do you receive RTC Bus passes from local agencies? Which ones?
6. In the past 6 months, how many agencies have you been to for assistance?
7. What services do you feel are missing in the community?
8. What can our community do better at?
9. Do you know the zip code or intersection of where you slept last night?
10. How long have you experienced unsheltered homelessness?

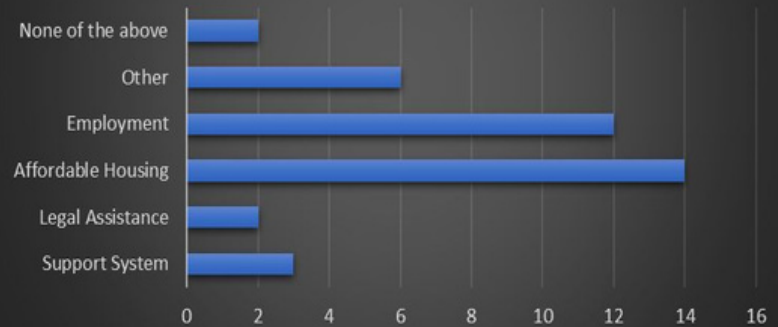


## How long have you experienced unsheltered homelessness?

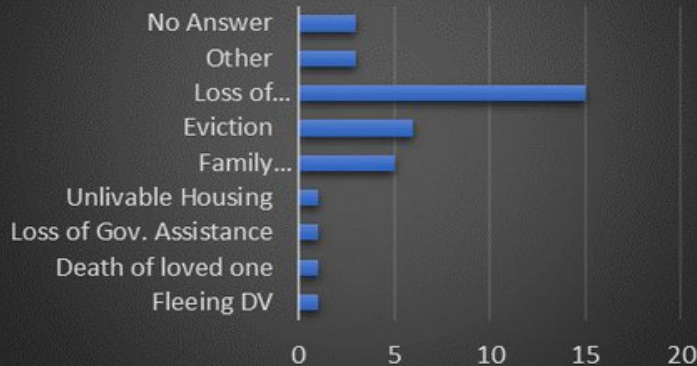


## Unsheltered Survey Results

### What is the one thing that you believe could end your homelessness right now?

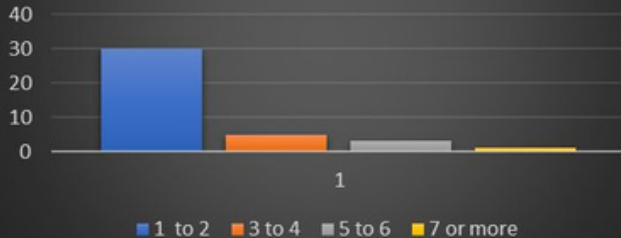


### I lost my housing because of.....



# Unsheltered Survey Results

In the past 6 months, how many agencies have you been to for assistance?



**What services do you feel are missing in the community?**

More shelters in general as well as Family shelters to keep the family together

Outreach

Housing in general and Housing and services for grandparents

Financial/Money

Jobs

Transportation in general as well as for people with medical conditions

**What can our community do better at?**

Care for others, take care of each other, more empathy, care more, caring for the unhoused

Housing

Outreach

Financial

Food

Transportation

More services for families

More events like this

More jobs and places for people to go to

Respect Privacy

# Social Entrepreneurs Inc. Youth Study

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- 2 Members on the Steering Committee. (1 youth)
- 5 members on the Study Design Subcommittee (including 1 youth).
- 1 member in the Youth Advisory Group (1 youth)
- Ongoing 2023-2025

Social Entrepreneurs, Inc.



# HUD Youth Homelessness System Improvement (YHSI) Grant



- Youth listening sessions to identify Youth Systems barriers and Gaps.
- Milestone development with cooperation from multiple Youth agencies and Clark County Social Services.
- Championing Youth voice at every step of the process while offering feedback, and input regarding to the larger system of care.
- Initiated and ongoing conversations to pilot systemic change.

# Ongoing Projects and Plans for 2024

- ❖ Woodwell Climate Research Center
- ❖ Youth Experiencing Homelessness Steering Committee
- ❖ SEI Youth Study Design Team

Late 2023

Study Design

Completion 2025

- ❖ Facilitate Trainings and assist with the Youth Action Board
- ❖ Youth Homelessness Systems Improvement
- ❖ Lived Experience Advisory Board- Washoe County
- ❖ CLV System of Care Design
- ❖ SNH CoC Governing Board



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**NEVADA**  
**HOMELESS**  
**ALLIANCE**

  
**Help Hope Home**  
Ending Homelessness in Southern Nevada

**THANK YOU!!!!!!**

The Lived X Consultants will continue to champion for People with Lived Experience on local, state, and national levels through our platforms, requests, and advocacy.

[WWW.NevadaHomelessAlliance.org/LivedX](http://WWW.NevadaHomelessAlliance.org/LivedX)